

# MAXVILLE MANOR

## MINUTES

September 9<sup>th</sup>, 2022

## RESIDENTS' COUNCIL

\*\* 13 Members present & 3 staff members

\*\* **Opening Remarks** – Everyone welcomed with opening reading by Rita Sabourin.

\*\* **Minutes of Previous Meeting** – August 26<sup>th</sup> /22 were read and approved by Donald Lapierre and Rita Sabourin.

\*\* **Business arising from previous meeting**

- Lise Bray continues to work on the expansion of the cable TV options
- Dining room music proposal continues to be worked at
- Lise Bray response Sept.6<sup>th</sup> to maintenance required on all outdoor patios  
The week of August 29<sup>th</sup>, I asked Shawn one of the housekeepers to weed and sweep the D wing outdoor patio, he did a great job at making the patio neat and tidy. Residents expressed a perfect job was done.

\*\* **Guest & Topic:**

**Resident Council Summary from CEO Amy Porteous**

**Redevelopment**

- Working on design throughout summer
- Funding – new costing figures just received
- Meetings with the government to discuss additional funding for the project
- Still have to finalize a development agreement with Ministry of Long Term Care prior to begin building and date for construction to be determined

**Home Accommodations Charges**

- Due to covid-19 outbreak, the annual long-term care home resident co-payment rate increase was deferred to October 1, 2022. Consistent with prior years, an inflationary increase of 2.5% will be applied to the co-payment for basic and preferred accommodations Long-Term Care Homes. Resident billings with notice was sent out today.

**Resident Council Summary from Director of Care Kelly Keeler**

Review of ministry inspection report which was received in July 2022 from their visit in May of this year

The Order which was previously issued for Failure to report incidents of a sexual nature has been returned to compliance following an in-house training program

The ministry issued a written notification for a medication error that occurred with a student RPN

A Written notification was issued for failure to report an incident where one female resident kissed a male resident – this was not perceived to be of a sexual nature so it was not reported however their opinion was that reporting should have been completed

A Written notification was issued for failure to have a dedicated Infection Prevention and Control lead. Since I started at the Manor in January 2021, I have been the IPAC lead however there was new legislation in April of this year, that now requires homes to have a dedicated IPAC lead, and this person is only to be responsible for IPAC

A Written notification was issued for 3 incidents during the three weeks she was onsite where a staff member was noted to not wear their mask properly; it is much more difficult now to ensure compliance since they are no longer required in the community however I want to assure you that audits are done regularly and we reinforce with staff that they must wear their masks at all times while at work with the exception of their breaks

It is my understanding that some residents have identified times when food is being left at the table for a resident who needs assistance to eat. If this is occurring, please let us know so we can address it.

Thank you for inviting me to attend and present at your meeting

**\*\* Regular Business**

- Residents will receive newsletter tomorrow and with it will be the Fall/Winter Menu Planning – residents are encouraged to write down their suggestions or feel free to ask a staff member to assist you fill in your responses on the form provided.

**\*\* Bill of Rights** - #14 “Communication & Visit in Private” was read by Donald Lapierre

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**\*\* Financial Report – Balance \$413.10**

**\*\* Statistical / Recreation Report read last meeting Aug.26/22**

**Family Council – August 23, 2022 minutes were read.**

**OARC In Action Newsletter/Bulletin & Seasons magazine posted on council board for reference and near communication boards in each unit.**

**Ministry of Health & Long-Term Care Report – None**

**\*\*Home Area Updates / Discussion / Celebrations**

- Resident expressed a lot of information was presented and they may have questions as time permits to process it and reflect on the information.

**Closing Statement – Read by Rita Sabourin. Everyone was thanked for attending and sharing their input.**

**Adjournment by Donald Lapierre and seconded by Theresa Grant.**

**Next Meeting – Friday October 14<sup>th</sup> - 3:15pm in the Chapel**