

## Family Council Annual Report March 2021

As all of our lives were impacted by the pandemic, so too was the work of your Family Council . Last years Annual Report was prepared in February and by the time you received it, the lives of our residents and our own lives had been greatly impacted. Council meetings were cancelled, as was the election of a new chairperson. Council was happy to provide a mid-year update in November 2020.

The main activities of your Family Council over the past year involved following closely all the local, regional and provincial activities which impacted the lives of all who live in long term care, but especially our loved ones living in Maxville Manor. We were distressed by the negative media coverage during the phase one period, and Family Council was asked by the Board of the Manor to join the Board in a jointly issued statement to the press. There was continued liaison with Manor management as they adapted to the almost daily provincial requirements, and we lobbied, successfully, to have Essential Caregivers get their Covid testing done at the Manor.

Over the past year, Family Council has worked with the Champlain Region Family Council Network in reviewing provincial government activities in the LTC area. We have contributed to several documents and various correspondence sent to Ministers and officials at the Ministry of Health and the Ministry of Long Term Care. And, I might say, are pleased that many of the submissions to provincial officials were addressed and changes made to improve the quality of life for our loved ones in care.

We continued our liaison with Manor management to finish up some of the FC initiatives started a couple of years ago (installing artwork done by residents), and prepared a statement for Ministry officials in support of the planned Manor redevelopment.

While being separated from our loved ones was extremely difficult for both them and us, I hope you are as pleased as I am that the Manor kept our loved ones safe. Much appreciation must be given to the dedicated employees.

We intend to continue our work using mainly email communication, and hope to start having regular meetings using a virtual platform (Zoom).

As always, I remind you all that Family Council is for ALL family members who have a loved one living at Maxville Manor. To be included on the Council, or for more information, simply contact the Chair ([jdstanway@bell.net](mailto:jdstanway@bell.net) ) or contact our Manor liaison Dina Murray-Macdonald ( [dmurraymacdonald@maxvillemanor.ca](mailto:dmurraymacdonald@maxvillemanor.ca) )

Judith Stanway,

Chair