

## **General Update on the Outbreak at Maxville Manor**

January 5, 2021

First of all, on behalf of all of the staff at Maxville Manor, I want to thank families for all their kind gestures over the Christmas holidays. We were overwhelmed with cards, small gifts, etc. Thank you so much!



There are some very important things to let you know that we are doing to ensure the safety and security of all at the Manor.

### ***Infection, Prevention and Control (IPAC) Assessment by Public Health***

We had a nurse from Public Health come and do an Infection, Prevention and Control Assessment (IPAC) of the Manor on Monday, January 4. This is a requirement by the Ministry of LTC that an IPAC assessment be completed within 72 hours of declaring an outbreak. She has made some recommendations that we are implementing today.

### ***Residents now mostly in single rooms***

We have put all residents in single rooms, except for 3 couples that would prefer to remain together as they are asymptomatic. This is great news as each resident having their own space is helpful for infection, prevention and control purposes.

### ***Resident Baths***

As per Public Health guidelines, all baths will be limited to the resident rooms for the duration of the outbreak.

### ***Dining Experience for Residents***

We have set up tables outside of resident rooms for dining. We are waiting for more compact tables to arrive which should be by end of the week.

### ***Donning and Doffing Station at front entrance***

Everyone is required to be in full PPE which includes a gown, face shield and mask at all times. When you enter the Manor, please put on your mask and gown in

between the two doors. You can get your visor once screened. Prior to leaving, make sure to take off your gown and mask in between the two doors.

### ***Essential Caregiver Designation – You must choose one***

Only one essential caregiver can visit the resident during outbreak. Please email us at [info@maxvillemanor.ca](mailto:info@maxvillemanor.ca) to let us know who is the one designated essential caregiver during the outbreak. When visiting, please only visit the resident you are designated for. It is of utmost importance that you screen yourself for COVID symptoms prior to coming to the Manor. If you are unwell, please stay home.

### ***Visiting Hours***

Visiting hours are from 10am-6pm. Should you wish to visit outside of these hours, please contact the unit manager assigned to your unit. If you are not coming in to help with feeding, it is preferable that you avoid the following times for coming to the Manor – noon-12:30pm, 2pm and 5-5:30pm as rapid testing will take longer during these timeframes.

### ***Zero tolerance for Abuse***

While at Maxville Manor, all staff have the right to an environment that is free from any form of violence, aggressive behaviour, harassment, or discrimination. These behaviours are serious offences that **will not be tolerated**. Should inappropriate behaviour be demonstrated, further action will be required. Should you have any concerns, please address them to the nurse in charge at x324.

### ***Palliative Residents***

There is a limit to the number of people that can visit a palliative resident. Only 2 people can visit a palliative resident at the same time.

### ***Proper Handwashing Techniques***

Please watch this video on the proper hand hygiene practices for a long-term care home.

<https://youtu.be/sDUJ4CAYhpA>

***Window visits / Facetime / Zoom cancelled***

Due to technical difficulties on the units, all window visits / Facetime / Zoom will be put on hold until further notice.

*Thank you for your continued collaboration!*