

## **Maxville Manor Resident and Family Newsletter, Volume 1**

### **November 20, 2020**

By: Amy Porteous, CEO, Maxville Manor

---

#### ***Visiting policy changes***

On Wednesday, November 18, the government announced that starting on Monday, November 23, all staff, designated essential caregivers and support workers who provide direct care to residents need to be tested for COVID-19 weekly and show proof of a negative test result. This is required for all long-term care homes in the province's orange-restrict, red-control and lockdown levels. Currently, the Eastern Ontario Health Unit is in orange-restrict. In addition, effective November 16, for long-term care homes in the orange restrict, only 1 essential caregiver can visit at a time. Finally, taking residents out of the building will have to be decided on a case by case basis regarding compassionate grounds. Medical appointments will continue to be based on need.

As a reminder, for all other visitors, we are able to do telephone, window visits and FaceTime. To book an appointment, please call 613-527-2710 x227.

#### ***COVID testing update***

As a reminder, we will be opening our COVID testing clinic currently to essential caregivers on Tuesday, November 24 from 11am - noon. Testing will occur weekly for essential caregivers always on Tuesdays from 11-noon. No appointment is required. Please bring your health card.

## ***Leadership Changes***

I am happy to announce that Kristie Campbell will be coming back to Maxville Manor as my Executive Assistant, starting on

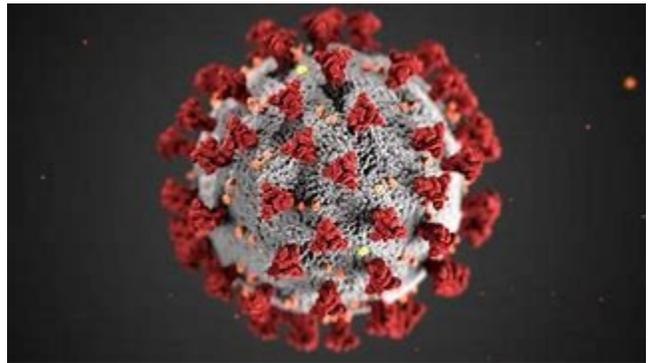
November 30<sup>th</sup>. Also, Rob McDougall has retired from the Manor and I have secured a new Director of Facilities who will be starting on December 14<sup>th</sup>. Please join me in welcoming these new members to the Maxville team!



## ***COVID Safety Measures***

We continue to make changes at the Manor to make it safe during this pandemic. As such, we plan to create a cohort of 4 empty beds at the end of the wing to be used when or if we have COVID-19 affected residents. We would

continue to use G wing for this purpose if further rooms were required. The decision to utilize G wing for this purpose was made due to its location. These changes will be implemented the week of November 30<sup>th</sup>.



## ***Manor Telephones***

Here are the numbers if you are trying to reach the nurse in the different areas of care at the Manor:

B/C unit (Stormont/Glengarry):	RN: ext. 325	RPN: ext. 301
D/E unit (Villeneuve/Prescott):	RN: ext. 324	RPN: ext. 302
F/G unit (Kenyon/Roxborough):	RN: ext. 326	RPN: ext. 303



The RN in charge on days, evenings and nights carries ext. 324 at all times. If she does not answer, she may be assisting a resident. Please try your call again as there is no answering machine.

## ***Massage for Residents***

Great news. Massage for residents will resume on December 8<sup>th</sup>.