

FAMILY AND RESIDENT NEWSLETTER, VOLUME 4

December 30, 2020

Update on Maxville Manor Outbreak

As mentioned earlier, Maxville Manor has been put on outbreak status as per the Eastern Ontario Health Unit until further notice as of today December 30. The staff member has not been in the building since December 28, remains asymptomatic and did not have direct contact with any of the residents. All staff at the Manor were tested on December 29 and so far, all results have been negative, with the exception of the one positive result. Public Health is completing contact tracing, meaning that if there are any close contacts to the positive staff member Public Health will provide direction for next steps.

Weekly testing will continue with the next testing day on January 5 from 10:00am-12:00pm in the Library.

Additional measures the Home has implemented are:

- All residents were tested today December 30 with both the rapid test and the regular swab.
- All staff who were in contact with the positive staff member have been retested with the rapid test and the regular swab.
- We are cohorting all staff, residents, essential visitors, and volunteers into their respective units. Each department has a dedicated area for breaks to reduce traffic throughout the Home.
- Public Health has instructed all staff to self-isolate at home. This has been communicated to all staff as well.
- We have been in contact with our local hospital for additional supplies of Personal Protective Equipment in the event it is required; however, we do have lots of Personal Protective Equipment at this time.
- We have implemented additional cleaning staff for high touch areas.

New measures that are being introduced are as follows:

- **Rapid testing is now mandatory for essential visitors:** We will now be rapid testing all visitors entering the building. When you enter the front door, the screener will complete the questionnaire, take your temperature, and the nurse will come and do your rapid test. The test takes approximately 15

minutes and we ask that you wait in your car and we will call you when we know the result.

- Visiting hours: We ask that you please visit between the hours of 10:00am-6:00pm. If you cannot visit during these times, please call the nurse in charge 613-527-2170 ext. 324 to schedule a visit so they can prepare for the rapid test to be completed.
- Visiting guidelines: When visiting, you are to go straight to the resident's room.
- Personal protective equipment: Anyone entering the building must wear a surgical mask and face shield. For essential caregivers, we have special surgical masks with the face shields attached that we will be using.

We will continue to keep you informed as the situation evolves.