

Family members who are interested in learning more about Maxville Manor Family Council are welcome to attend our meetings.

All can be involved in supporting and strengthening the care provided to our loved ones.

Posters advising of time and date of meetings are posted prominently in each unit.

**Maxville Manor
Family Council is
a member of the
Champlain
Region Family
Council Network
(CFRCN)**

www.champlainfamilycouncils.ca

**Contact information
for the current mem-
bers of the Family
Council can be found
on the Family Council
Bulletin Board.**



**Maxville
Manor**

**Family
Council**



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What is a Family Council?

A Family Council is an autonomous, self governed group of volunteers, specifically family and friends of residents in Long Term Care Homes, whose common goal is the enhancement of quality care for the residents.

Family Councils exist in Ontario under the Ontario Long Term Care Homes Act, 2007

The **mandate** of the Maxville Manor Family Council is to build consensus to improve the care and experience of residents of the manor. Enhancing resident involvement provides stimulation which in turn improves their quality of life.

Family Council Responsibilities

To advance resident engagement and resident—centered care in all aspects of Manor life.

To provide a forum for families, residents and the community to participate in quality improvement

To encourage and support staff and volunteers who participate in delivery of programs

To enhance communication amongst staff, families, residents and the community

Members of Family Council shall:

Respect privacy and confidentiality in discussions

Work collaboratively with staff and council members to arrive at positive solutions

Provide constructive advice

Advocate for families

Respect diverse opinions

Liase with representatives of Resident's Council

Reimbursement: Family Council is a volunteer organization. No reimbursement or remuneration for services is provided

Maxville Manor Family Council

The Family Council at Maxville Manor meets regularly every two months at the Manor, with additional special meetings as needed.

Meetings last 1 1/2 hours.

The Agenda for each meeting is sent by email before each meeting to members.

Minutes of meetings are posted on the Maxville Manor website

www.maxvillemanor.ca

And on the Family Council Bulletin Board which can be found near the entrance to the Day Center.