



## Maxville Manor Visitations Update

November 30, 2020

Please be advised that the resident and staff safety is always our priority at Maxville Manor. We are happy to report we are doing well at the Home and continue to adapt to any new changes with the direction of Public Health.

Maxville Manor is currently under the *yellow status* as per the Eastern Ontario Health Unit. Pre-scheduled visitations are permitted with negative covid-19 test results for indoor visitations. Below is further direction how to schedule a visit as well as conditions that must be met:

### **Testing Requirements (Yellow Status as per Eastern Ontario Health Unit):**

- Staff, students and volunteers are being tested every two weeks
- Caregivers and support workers are to provide proof of a negative Covid-19 test result in the past two weeks in order to enter Maxville Manor as well as verbally attest to not subsequently testing positive.
- General visitors are to provide proof of a negative Covid-19 test result in the past two weeks as well as verbally attest to not subsequently testing positive.

*\*Unless the support worker or visitor requires immediate access in an emergency or palliative situation.*

### **Requirements for General Visitations:**

- All general visitors must pass active screening before and after visits.
- All indoor general visitors must **provide proof of a negative COVID-19 test in the past 2 weeks** and verbally attest to not subsequently testing positive if in green prevent or yellow protect regions. They must call the RN in charge 613-527-2170 ext. 324 to inform them of the date/time for the indoor visit. General visits outdoors don't require COVID testing.
- In the event that the Home enters into an outbreak or if the region is in orange restrict, red control or grey lockdown, all general visits must end.
- If the resident is on isolation (i.e., new admission or COVID-suspect), only 1 essential caregiver can visit at a time.
- For indoor visits within private rooms, visits will occur in the resident's private room providing the family visitor demonstrates sound understanding of applicable infection presentation and control protocols. A visitor is able to take the resident outdoors for walks. For indoor visits where a resident shares a room, the visit will occur in a designated location and not in the resident's room.
- For outdoor visits, visits will be 30 minutes in length. Visitor must wear their own facemasks. The screener will meet the visitor outside the front entrance. Visits are to be pre-scheduled by phoning 613-527-2170 ext. 227.
- Visitors must only visit with one resident and no other resident.
- Non-adherence to Home procedures/protocols will result in discontinuation of visits for that visitors.



### **Requirements for Essential Caregivers:**

- All essential caregivers visiting indoors must provide proof to the Home that they have tested negative for Covid-19 within the previous two weeks (14 days) and have no subsequently tested positive, unless in an Orange District, Red restrict, or Grey lockdown where proof must be provided weekly that they have tested negative for COVID-19.
- Each resident and/or their substitute decision maker may designate a maximum of two essential caregivers. Essential caregiver names will be entered on the essential caregiver roster which will be updated and made readily available to the screener and RN of each unit.
- Essential caregivers can visit at any time without time limits, subject to direction by Maxville Manor.
- All essential caregivers must pass active screening before both entering and exiting the Home. This includes a temperature check and questions on symptoms and exposures to COVID-19.
- All essential caregivers must wear surgical/procedure masks provided by Maxville Manor at all times. Essential caregivers are also required to wear additional personal protective equipment for interactions with residents who are self-isolating, suspected or confirmed to have COVID-19.
- If the Home is not in outbreak, and the resident is not self-isolating or symptomatic, essential caregivers can visit together to a maximum of 2 people at a time.
- If the Home is in outbreak or the resident is self-isolating or symptomatic or the Eastern Ontario Health Unit is in Orange District, Red restriction or Grey lockdown, only one essential caregiver can visit at a time to limit risk of transmission. Essential caregivers must wear PPE when visiting a resident who is self-isolating or symptomatic. PPE would include gown, gloves and mask. The RN will ensure the essential visitors understand how to properly DON and DOFF the PPE prior to entering the Resident's room.
- Prior to visiting any resident for the first time after this policy is released, Essential Caregivers are required to read the home's visitor policies and participate in training/re-training that addresses how to safely provide direct resident care, putting on and taking off required PPE, and hand hygiene.
- Essential caregivers must demonstrate sound understanding of applicable infection prevention and control protocols. Visitors must attest and adhere to the Home's visitation policies.
- Essential caregivers must only visit with one resident and no other resident per day unless there is a couple who is in the same unit.
- Essential caregivers are discouraged from any unnecessary movement in the Home. If a bathroom is required, then the essential caregiver must clean the bathroom after use. Guest washrooms are located near the front entrance.
- Non-adherence to Home procedures/protocols may result in temporary prohibition from entering the home.